

Context Handler

COSA Context Handler

The COSA Context Handler, i. e. the electronic inbox, is the COSA user front-end. In addition to user-specific worklists containing single business process steps, the Context Handler also provides context information on pending tasks and processes, for example process-related data or attached documents.

Process-related data are, for example milestones, deadlines, notes or process attributes. By means of the process context, users are able to structure their work in a more efficient way because alle relevant information is immediately available in their worklists.

The COSA Context Handler allows users to perform numerous actions on processes or work items, e.g. executing, postponing, resubmitting, rerouting, and so on. The Look&Feel of the COSA Context Handler can be configured individually and adapted to different requirements. Business Process Management (BPM) and Workflow Solutions by COSA - The BPM Experts